



**MYCO** Connect

Never Miss a Call,  
Always Make an Impression.

The 24/7 call handling support  
your business deserves.

## Enjoy the many benefits of using MYCO Connect for all of your professional call handling solutions.



**Focus** on your key business activities by outsourcing your calls to MYCO



**Support** your marketing initiatives with flexible call handling during peak traffic



**Enhance** customer service with professional call handling solutions in place



**Manage** seasonal peaks and holiday cover with ease



**Scale** your operations seamlessly as your business grows



**Stay available** 24/7 and you never miss an important enquiry



# Opportunities don't wait — unlock solutions for every call, 24/7.

From handling basic enquiries to capturing key messages, MYCO Connect services ensure your callers are looked after whenever they reach out.

Calls are answered by our professional agents between **9am and 5.30pm Monday to Friday**. Out of these hours alternative call management solutions are provided to give you a 24/7 service.



## Live Call Answering

Ensure your calls are answered in your company name by our professionally trained agents.



## Virtual Reception

Enjoy the flexibility of our telephone answering services with the addition of call transferring.



## Lead Qualification

Capture and qualify every new enquiry with our tailored lead management support.



## Voicemail Solutions

Receive voicemail copies instantly — delivered straight to your inbox, 24/7.



## Out of Hours Call Handling Solutions

Maintain a professional presence with 24/7 call handling solutions, even outside business hours.



## Scripting

Have every call answered in your company name, with customised scripts to capture exactly the information you need.

# Packages

Whether you need a simple solution or something more bespoke to your business, we have the right package for you.

£35/month

## Bronze

Basic Message Taking Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email

£55/month

## Silver

Enhanced Call Handling Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting (data capture, tailored information)
- ✓ Call Recording
- ✓ Call Reporting

£75/month

## Gold

Comprehensive Call Management Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting (data capture, tailored information)
- ✓ Call Recording
- ✓ Call Reporting
- ✓ Call Transferring
- ✓ Outbound Calls (for Call Forwarding) - 60 minutes included\*
- ✓ Out of Hours Voicemail to Email

\*55p per minute thereafter

ENJOY  
15%  
OFF!

Pay upfront for  
**12 months** service  
and receive a  
**15% discount!**



If you are looking for a **basic** call handling solution, we can provide a simple **voicemail to email** option, priced at **£19.99/month**.



Looking for something **extra** to **elevate your business**? Ask our team about **premium numbers**.

\*Their cost varies between £150–£1000, and inbound and outbound calls are priced at 55p per minute.

Prices subject to VAT at applicable rate.

All pre-recorded messages can be done in an international/regional dialect if required.

Whilst we are happy to accommodate small changes, should you require any larger amendments to your call handling service (scripting, data capture, contact numbers etc) a small administrative cost may be incurred.





Stay connected. Stay ahead.  
Get your package now.

📞 0207 1128362

📞 07939 331315

✉️ [sales@mycosupport.co.uk](mailto:sales@mycosupport.co.uk)

To book a FREE consultation [click here](#).